



Cathryn L. Hazouri, Executive Director • Mark Silverstein, Legal Director

November 15, 2006

M. Michael Cooke  
Executive Director  
Department of Revenue  
1375 Sherman Street Room 409  
Denver, CO 80261  
VIA FACSIMILE 303-866-2400

Re: Eun Jung Dare Driver's License Renewal

Dear Ms. Cooke:

I am writing regarding a complaint we have received from Mrs. Eun Jung Dare. Mrs. Dare alleges that she has been attempting to obtain a renewed license from the Colorado Department of Motor Vehicles. Mrs. Dare asserts that she has provided the Department of Motor Vehicles with a non-expired valid South Korean passport, her expired Colorado driver's license, a valid marriage certificate to Mr. William Dare, and an employment authorization document from the United States Customs and Immigration Service, among other documents. Mrs. Dare alleges that despite providing these documents, her application for a renewed Colorado driver's license has been pending for over ten months.

You wrote a letter to Mr. William Dare on October 27, 2006, regarding this matter. In that letter, you stated that Mrs. Dare's information and documentation has been submitted through the Systematic Alien Verification of Entitlements (SAVE) system established by Congress in 1986. You also stated that after Mrs. Dare's documents were submitted, within "three to five weeks, a letter would be sent to her advising of her status as verified by the Bureau of Customs and Immigration Service."

I understand that the SAVE system has a primary web-based verification system that takes 3 to 5 seconds to respond with an eligibility statement or a message to institute additional verification. It is my understanding that agencies enter into a Memorandum of Understanding with USICE regarding the timeframe for a response from USICE when the additional verification method utilizing the G-485 form is required.

Does the Department of Revenue and/or Department of Motor Vehicles have such a memorandum? If so, what is the timeframe specified within which USICE is to reply? You also stated that "once the electronic update or G-485 form is received by Motor Vehicle Investigations, it will be processed, and a letter will be

sent to Mrs. Dare. Can you tell me how long the processing of the G-485 form by the Department of Motor Vehicles takes on average?

Finally, it is my understanding that other than SAVE verification, Mrs. Dare has completed the necessary requirements for a renewal of her driver's license. If this is not correct, please let me know. Thank you for your time and attention to this matter. I look forward to hearing from you.

Very truly yours,

A handwritten signature in black ink, appearing to read "T. Pendergrass". The signature is stylized with a large initial "T" and a long horizontal flourish extending to the right.

Taylor Pendergrass  
Staff Attorney

cc. Dare